

JEREMY MCALLISTER

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PROFESSIONAL SUMMARY

Innovative musculoskeletal physiotherapist with 30 years of experience specializing in lower extremity rehabilitation. A pioneer in integrating digital health into physiotherapy in British Columbia, I have led as a clinic manager, telehealth project manager at UBC, and eHealth manager for the Physiotherapy Association of BC. An experienced educator and speaker, I stay at the forefront of research and clinical guidelines. With 25 years of expertise in custom knee bracing and foot orthotics, I combine deep clinical knowledge with a broad understanding of healthcare systems to deliver exceptional, evidence-based patient care.

WORK HISTORY

Jan 2019 - Current

Senior Physiotherapist / Operations Management

FusionPhysio - Chilliwack

- Clinical physiotherapy specializing in guideline-based lower extremity rehabilitation, custom bracing and orthotics consulting
- Operations design, informatics and virtual health management, digital health lead

Jan 2003 - Current

Owner

McAllister Physiotherapy Corporation - Abbotsford

- Operated private consulting practice including private consulting on telehealth, EMR, private practice physiotherapy
- Experienced in general business operation and planning, use of accounting software, negotiation of contracts with the clinic above, and development of marketing strategies

Jan 2015 - Feb 2023

EHealth Manager

Physiotherapy Association of British Columbia - Vancouver

- Spearheaded the Association's 600 private practice physiotherapy clinics' move towards electronic medical records adoption
- Chair of the Association's electronic medical records task force
- Designed and received excellent reviews for a toolkit and resources to assist private practice physiotherapy clinics in transitioning to electronic medical records
- Engaged Extended Health Insurers to initiated extended health coverage for telehealth services in British Columbia

Feb 2018 - Nov 2019

Project Manager

- Company Overview: Program for Excellence in Telerehabilitation Education and Research

University of British Columbia -
Vancouver

- Led and managed Telerheilitation Research and Curriculum Development for the University
- Program for Excellence in Telerehabilitation Education and Research

Jan 2015 - Jan 2019

Clinic Manager

CBI Health Centre - Abbotsford /
Chilliwack

- Led and managed a large health care centre with multiple clinical disciplines and service streams
- Responsible for leadership and people management, business performance, and stakeholder engagement
- Directed regional projects including inter-clinic referral management systems and telehealth business planning
- Created a high performance culture through effective hiring, onboarding, performance managing, and mentoring clinical staff with an employee engagement rate of 92% (2018)
- Designated at BC Innovation Lead, corroborating with National leads on telehealth and other innovation projects
- Responsible for collaborating with Ministry of Health representatives, eHealth BC, software vendors, and physiotherapy colleagues to establish priorities in private practice physiotherapy eHealth strategy
- Collaborated with telehealth application vendors to facilitate development implementation of telehealth software for physiotherapy use
- Advocated to and obtained support from the Doctors of BC for Physiotherapy eHealth diagnostic registry access

Jan 2001 - Jan 2015

Senior Physiotherapist

Fraser Valley Physiotherapy and
Rehabilitation Centre - Chilliwack

- Senior Physiotherapist to a large, multidisciplinary rehabilitation facility
- Provided leadership as both clinical physiotherapist and consultant to clinic owners regarding various functional clinic issues such as fee structures, staffing, and service delivery
- Collaborated with WorkSafeBC, Fraser Health and provincial colleagues to develop the Recovery At Work program for injured Fraser Health workers
- Led and implemented Fraser Valley Physiotherapy's Recovery At Work clinical services resulting in high program success rates
- Established the strategic vision and managed the development, implementation, promotion, and continuous growth of custom bracing and orthotic services for the Centre
- Initiated the clinic's successful participation in St Paul's Foot and Ankle Referral Network which led to increased foot and ankle surgical referrals

Jan 1996 - Jan 2000

Staff Physiotherapist

Fraser Valley Physiotherapy and
Rehabilitation Centre - Chilliwack

- Developed a Functional Capacity Evaluation program which became a successful new clinic service
- Supported excellent owner/staff communication and relations as the professional liaison between the staff physiotherapists and clinic owners
- Managed a private practice physiotherapy caseload that included all age groups and diverse conditions with excellent yearly reviews
- Coordinated rehabilitation programs and developed relationships with various third party payers leading to some of the highest return to work outcomes in the province (consistently over 90%)

EDUCATION

Jan 2014

Master of Health Administration

University of British Columbia | Vancouver, BC

Jan 1996

Bachelor of Science: Physical Therapy

University of British Columbia | Vancouver, BC

Jan 1993

Academic Sciences Program

University College of The Fraser Valley | Abbotsford, BC

AFFILIATIONS

- College of Canadian Health Leaders
- Canadian Physiotherapy Association
- Physiotherapy Association of British Columbia
- College of Physiotherapists of British Columbia

CONTINUING EDUCATION

- 2024: Ossur Academy Advanced Bracing
- 2023: Ossur Academy Bracing Therapy
- 2023: Bauerfeind Compression Garment Therapy
- 2015: Bauerfeind Bracing Training
- 2015: Breg Knee Bracing Training
- 2009: Gait Analysis Update: TOG
- 2009: Orthotic Assessment and Casting: TOG
- 2007: Advances in Sports Medicine: Allan McGavin Sports Medicine Centre
- 2006: Advanced Foot Biomechanics and Orthotic Therapy: TOG
- 2005: DJO Knee Bracing

- 2005: Diploma of Advanced Orthopaedic Manual and Manipulative Therapy: Level 2 Lower Quadrant
- 2005: Physical Therapy Fieldwork Educator's Workshop
- 2004: Advanced Biomechanics and Plaster Casting: TOG
- 2004: Functional Capacity Evaluation Certification Update: Roy Matheson and Associates
- 2003: Gait Analysis: TOG
- 2002: Custom Orthotic Therapy: TOG
- 1999: Functional Capacity Evaluation Certification Refresh: Roy Matheson and Associates
- 1998: Disability Management Solutions Training
- 1998: Orthopaedic Manipulative Therapy E3V3, CPA Orthopaedic Division
- 1997: Orthopaedic Manipulative Therapy Level 2, CPA Orthopaedic Division
- 1996: Orthopaedic Manipulative Therapy Level 1, CPA Orthopaedic Division
- 1996: Sport First-Aid I: Sports Medicine Council of BC
- 1996: Athletic Taping I: Sports Medicine Council of BC
- 1996: Athletic Taping II: Sports Medicine Council of BC

CURRENT CAREER FOCUS AND STRENGTHS

- Lower Extremity Biomechanical Assessment
- Advanced Knee and other LE Bracing
- Custom Foot Orthoses and AFO
- Knee, Hip, Ankle Osteoarthritis
- Pre/Post Surgical Management
- Integrated Care
- Clinic Management and Operations
- Digital Health (Virtual Care, Supportive Technology)
- Health Administration and Optimization